

This is one finished answer, in full. Nobody else in this market publishes one.

The NDIS application asks 26 questions about how *your* service works. Below is a complete, finished answer to the first one, exactly as it would be delivered — written for a fictional provider so you can judge the standard before you spend anything. Every other seller we could find publishes templates with placeholders, or nothing at all.

QUESTION 1 OF 26 · CORE MODULE

Person-centred supports

The portal asks: How do you ensure each participant accesses supports that respect their culture, diversity, values and beliefs?

THE ANSWER WE WRITE · 223 WORDS

Every participant at Bright Living Supports Pty Ltd has a support plan built from a planning conversation held with them, in their home, before supports begin. The plan records what matters to them in their own words — daily routines, food, faith, contact with family, how they like to be spoken to, what a bad day looks like. It is written in plain language and a copy stays in the house so support workers can read it during a shift, not just at induction.

The plan is reviewed with the participant every six months, and immediately after any significant change such as a hospital admission, a change of co-tenant, or a new behaviour support plan. Reviews are recorded on the Support Plan Review form and signed by the participant or their nominee.

Support workers record daily choices in shift notes — what the participant chose to eat, wear, watch, and do — which gives us evidence that choice is exercised rather than merely offered. Our Service Manager samples five shift note sets each month and raises any pattern of choices being made for a participant as a continuous improvement item.

Where a participant communicates without speech, the plan records their specific communication methods and signals, and every worker rostered to that house is signed off as able to use them before working alone.

WHAT THIS ANSWER COMMITS YOU TO — WE SEND THIS LIST WITH IT

An auditor will interview your support workers and check that the answer describes what actually happens. So every answer arrives with the things it says you do. Tick what is true today; anything you cannot tick is your to-do list, and we will rewrite the answer to match what you really do.

- ☐ Support plan for each participant, in their words
- ☐ Support Plan Review form, signed, 6-monthly
- ☐ Shift notes showing daily choices
- ☐ Monthly file sampling record
- ☐ Communication profile per participant

WHERE PROVIDERS FAIL THIS ONE

Auditors interview participants. If the plan says the participant chooses their meals and the participant says the roster decides, the outcome fails regardless of the document.

You get 25 more of these, each written around your own houses from a 15-question intake, plus 7 supporting attachments, a lodgement checklist in the Commission's own order, and 3 auditor quote-request emails ready to send. **A\$490 fixed, delivered within 2 business days, and you pay at the very end** — the payment button does not appear until your answers are saved.

Read the other three published in full, and the opening lines of all 26, at silready.com/kit · Compare every Australian seller with dated prices at silready.com/vs

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This sample describes a fictional provider (Bright Living Supports Pty Ltd). Do not copy it into a real application — the Commission assesses answers specific to your own service. SIL Ready is not an approved quality auditor and is not affiliated with or endorsed by the NDIS Quality and Safeguards Commission. Prepared 1 August 2026.